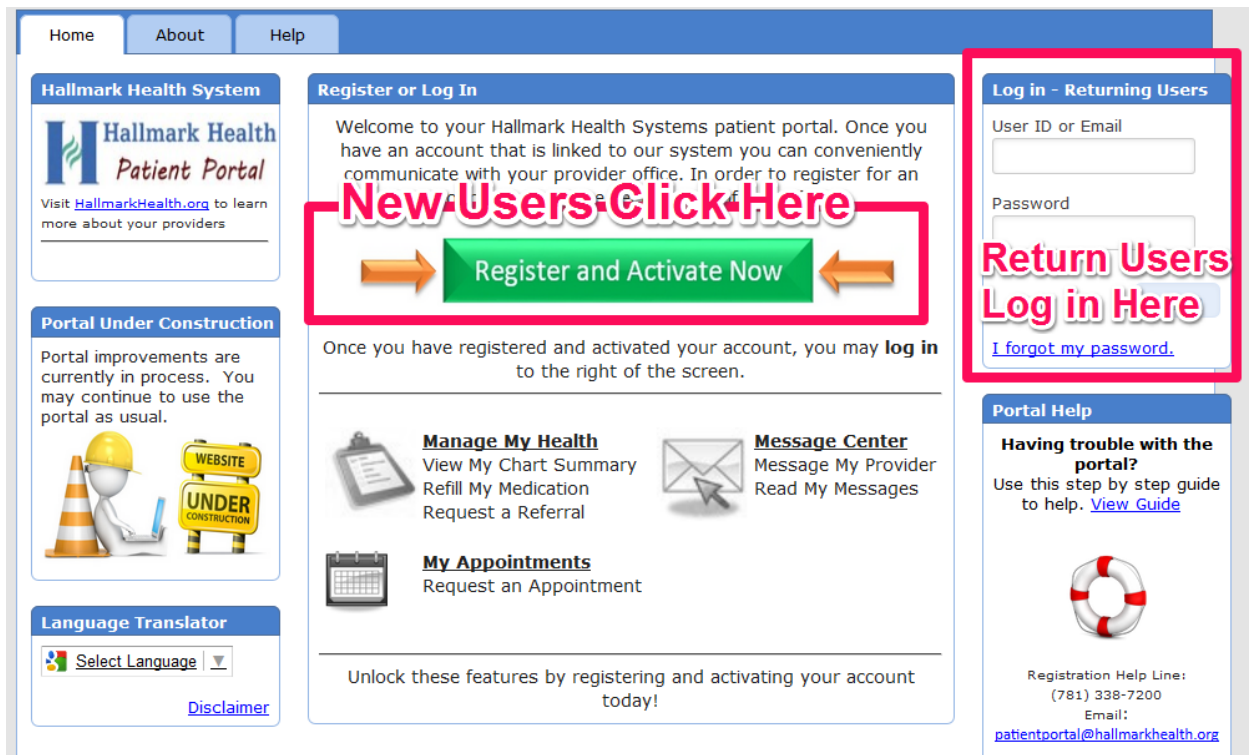


**Before you begin:** Get out the **PIN number** you received during your last office visit. If you HAVE NOT received a PIN number, call 781-338-7200 for assistance. Your PIN is a unique number assigned to you for a one-time use to verify your identity and link you as a patient in our system.

## How to Register and Activate Your Portal Account:

1. Portal sign up can be done on a computer or mobile device.
  - a. If using a mobile device, you must switch to **full site mode** to access registration.
2. Go to <https://emrmail.hallmarkhealth.org>
  - a. This will launch the Hallmark Health Patient Portal.
3. **New Users:** Click on the green Register and Activate Now Button



The screenshot shows the Hallmark Health Patient Portal registration page. The main content area is titled "Register or Log In" and contains a green button labeled "Register and Activate Now" which is highlighted with a red box and the text "New Users Click Here" with arrows. To the right, there is a "Log in - Returning Users" section with a red box around it and the text "Return Users Log in Here". The page also includes a "Portal Under Construction" notice, a "Language Translator" section, and a "Portal Help" section with contact information.

4. Read the activation instructions then click the big green button to proceed to the next step.


**Hallmark Health System**



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**Portal Under Construction**

Portal improvements are currently in process. You may continue to use the portal as usual.



**Language Translator**

Select Language

[Disclaimer](#)

**Before you begin:** Get out the **PIN number** you received during your last office visit. If you **HAVE NOT** received a PIN number, call our office before you register here. Your PIN is a unique number assigned to you for a one-time use to verify your identity and link you as a patient in our system.

**Portal Activation in 3 Easy Steps:**


<b>1</b>	<p><b>Create Portal Account</b></p> <p>To begin, read all 3 steps then click the large green button below to accept the portal terms and follow the prompts. Next, you will create your own User ID, password, and password recovery questions. The User ID and password you create here is what you will use to login the next time you visit the portal.</p>
<b>2</b>	<p><b>Verify Identity</b></p> <p>You will use your case-sensitive PIN number as a one-time key to verify your identity and link your portal account with our system. Once you verify your identity you can securely discard your PIN number.</p>
<b>3</b>	<p><b>Finalize Registration</b></p> <p>Important: You must submit your Preferred Method of Contact to finalize your portal registration.</p>

[Click on the green button to Continue...](#)

Step 1: Create Portal Account
Click Here

**Registration Help**

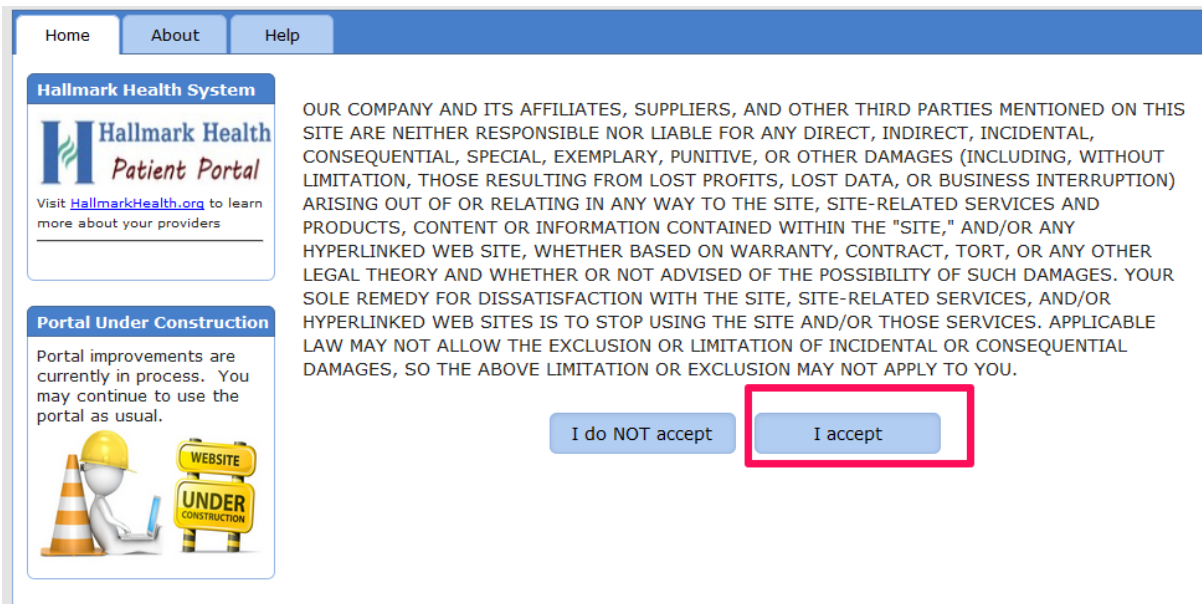
**Having trouble Registering?**  
Use this step by step guide to help. [View Guide](#)



Registration Help Line:  
(781) 338-7200  
Email:  
[patientportal@hallmarkhealth.org](mailto:patientportal@hallmarkhealth.org)

Note: All patients are required to use a unique Personal Identification Number (PIN) to verify your identify. This PIN is a one-time use to establish your portal account. If you have not received your PIN, please contact our practice to request one. You must complete all 3 steps before you can receive messages from our office.

## 5. Review and Accept the Terms and Conditions.



Home About Help

**Hallmark Health System**

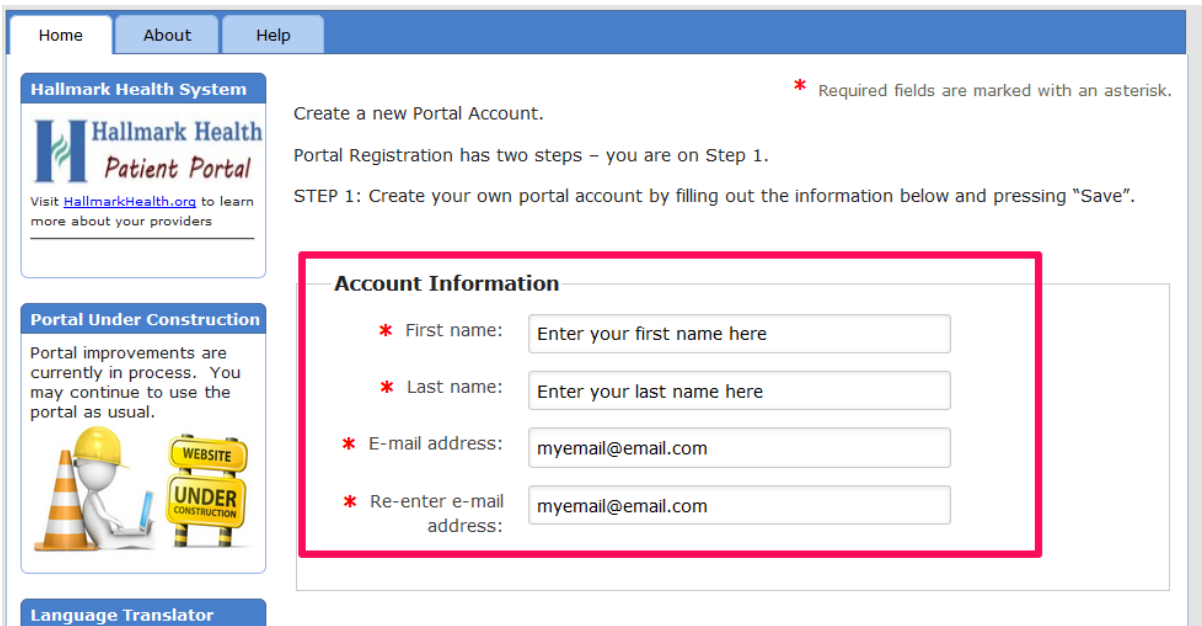
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**Portal Under Construction**  
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I do NOT accept I accept

## 6. Enter your first name, last name and email address



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Create a new Portal Account. \* Required fields are marked with an asterisk.

Portal Registration has two steps – you are on Step 1.

STEP 1: Create your own portal account by filling out the information below and pressing "Save".

**Account Information**

\* First name: Enter your first name here

\* Last name: Enter your last name here

\* E-mail address: myemail@email.com

\* Re-enter e-mail address: myemail@email.com

Language Translator

7. Create your User ID (you decide what your user id and password will be).
8. Create your own Password Recovery questions and type in your answers
9. Click **“Save”**.

Language Translator  
Select Language   
[Disclaimer](#)

**Log In Information**

\* User ID:

\* New password:

\* Re-enter password:

**Password Recovery**

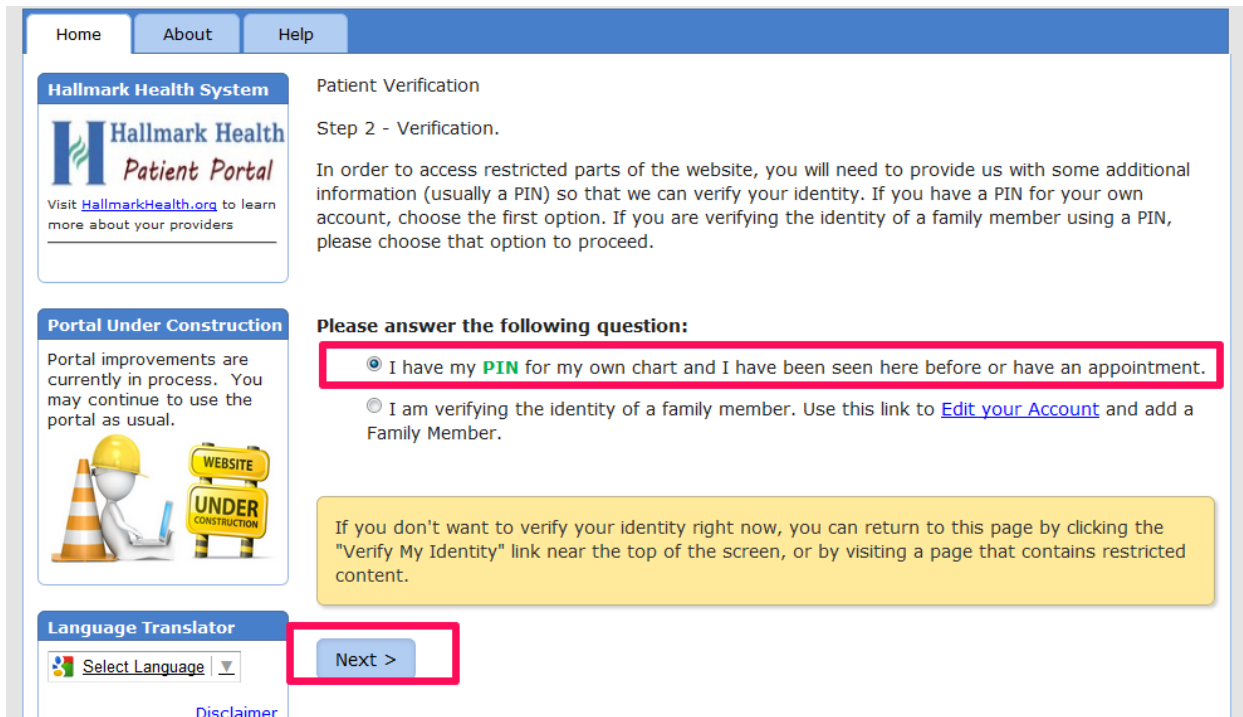
Question #1:

\* Answer #1:

Question #2:


\* Answer #2:


10. On the next page, choose **“I have my PIN”** and click **“Next”**.





The screenshot shows the Patient Portal verification page. At the top, there are navigation tabs for Home, About, and Help. The main content area is titled "Patient Verification" and "Step 2 - Verification." It explains that users need to provide additional information (usually a PIN) to access restricted parts of the website. Two options are presented: "I have my PIN for my own chart and I have been seen here before or have an appointment." (which is selected and highlighted with a red box) and "I am verifying the identity of a family member. Use this link to [Edit your Account](#) and add a Family Member." Below the options is a yellow box with instructions on how to return to the page if the user doesn't want to verify their identity right now. At the bottom left, there is a "Language Translator" section with a "Select Language" dropdown menu and a "Disclaimer" link. A "Next >" button is highlighted with a red box.

Home About Help

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**Language Translator**  
 Select Language   
[Disclaimer](#)

**Patient Verification**  
Step 2 - Verification.  
In order to access restricted parts of the website, you will need to provide us with some additional information (usually a PIN) so that we can verify your identity. If you have a PIN for your own account, choose the first option. If you are verifying the identity of a family member using a PIN, please choose that option to proceed.


**Please answer the following question:**

- I have my **PIN** for my own chart and I have been seen here before or have an appointment.
- I am verifying the identity of a family member. Use this link to [Edit your Account](#) and add a Family Member.


If you don't want to verify your identity right now, you can return to this page by clicking the "Verify My Identity" link near the top of the screen, or by visiting a page that contains restricted content.

Next >

11. Enter your first name and last name (**exactly as it's on file with Hallmark**).
12. Enter your birthdate and sex.
13. The PIN number can be found on your "Portal Welcome Letter" given by Hallmark staff.
  - a. The PIN is case-sensitive.
14. Once you enter your PIN, click the "**Verify**" button.

  
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**Portal Under Construction**  
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**Language Translator**  
Select Language

[Disclaimer](#)

**Verify Identity**  
To protect your privacy, we need to verify your identity by matching your personal information with the information stored in our records.

**Disclaimer**

The information on this Web site is provided as a service by our clinic. While we try to keep the information as accurate as possible, we disclaim any implied or stated warranty or representation about its accuracy, completeness, content or appropriateness for a particular purpose.

**Verify Identity**

\* First Name

\* Last Name

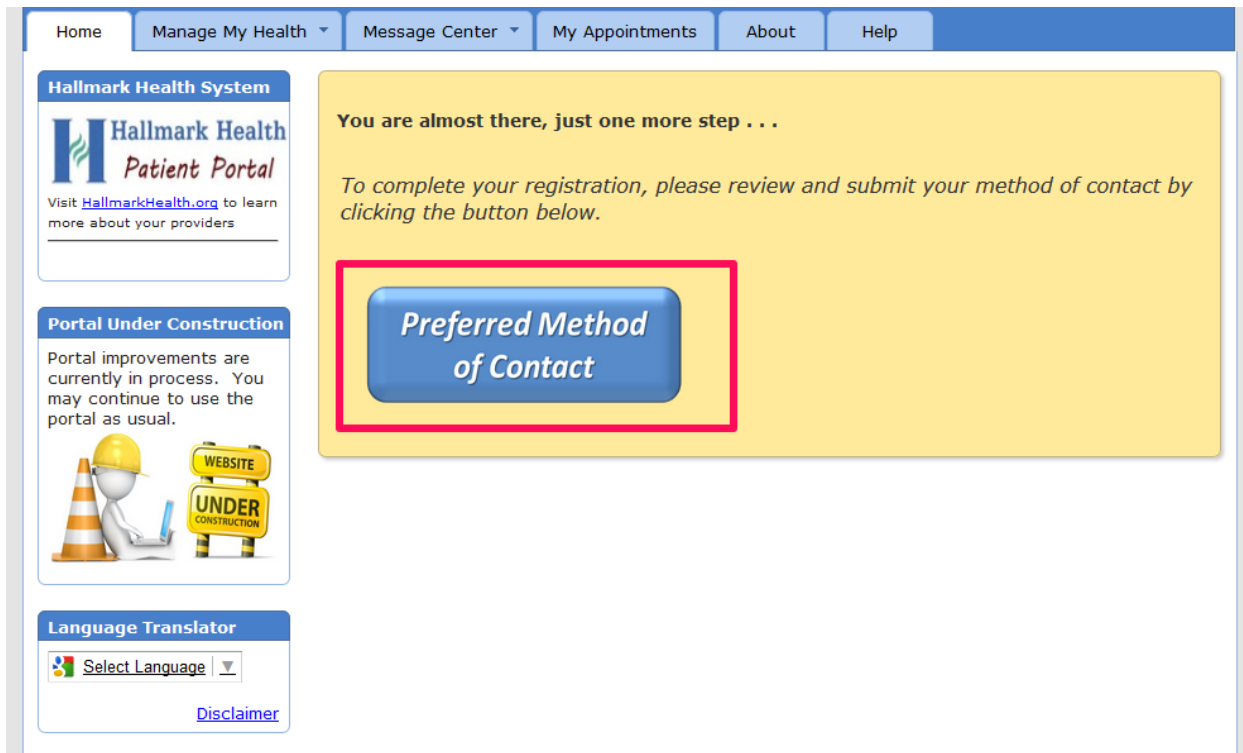
\* Birth date

\* Sex

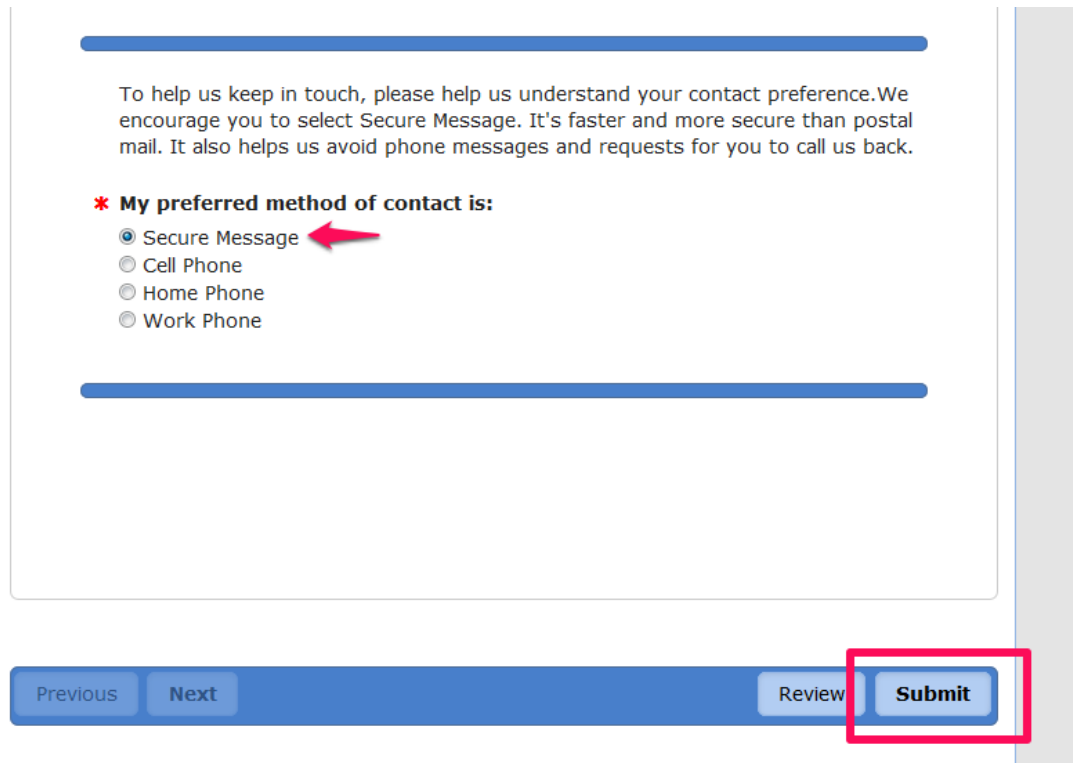
\* PIN

**Verify**

15. The final step is to click on the “Preferred Method of Contact” button.





16. Choose your preferred contact method and click “Submit”.



17. You will receive a success message with a link to return to the home page.

Home Manage My Health Message Center My Appointments About Help

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**Portal Under Construction**  
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**Language Translator**  
Select Language   
[Disclaimer](#)

**Patient Registration Complete**  
You have submitted your Method of Contact.  
Thank you for enrolling in the Hallmark Health Patient Portal  
You may now return to the [Home Page](#) to view your chart.